

## Product Summary

- Enables the ease of internal dialing across multiple 8x8 tenants for increased agent productivity

## Product Description

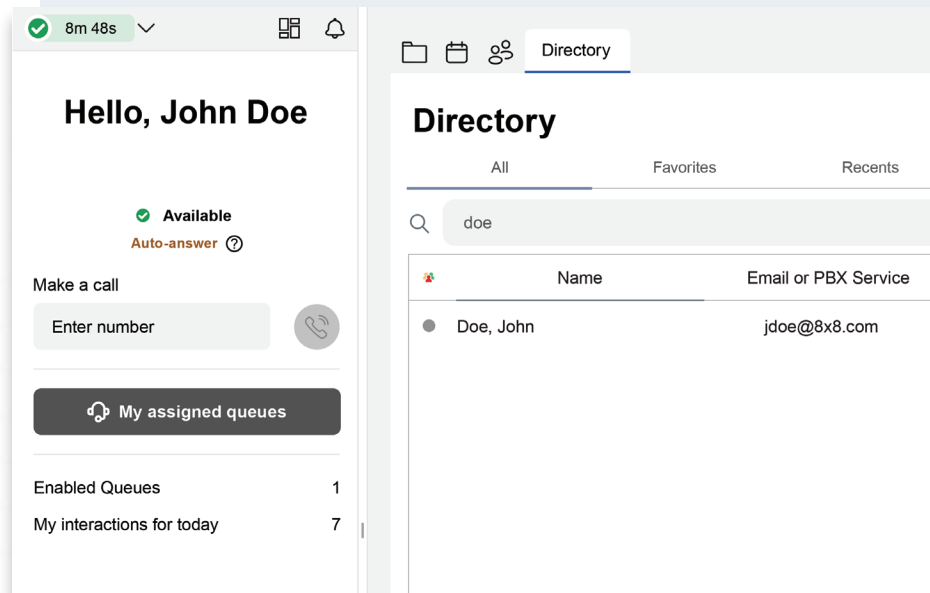
- Multiple 8x8 Tenants are utilized for scalability, autonomy and localized management. However, that requires inconvenient 10-digit long number dialing for internal communications.
- This browser extension transparently translates familiar 5-digit extension dial strings into their proper DID equivalents, so dialing between tenants feels like internal calling.

## Product Requirements

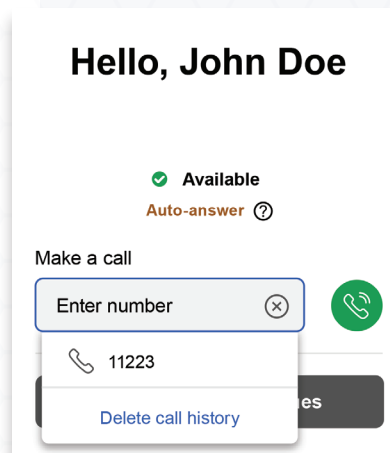
- Works with 8x8 Contact Center.
- Chrome browser plugin for PCS Translate 8x8 Extensions to DIDs
- Please contact Palitto Consulting Services for more information on licensing.

*Revised: December 10, 2025*

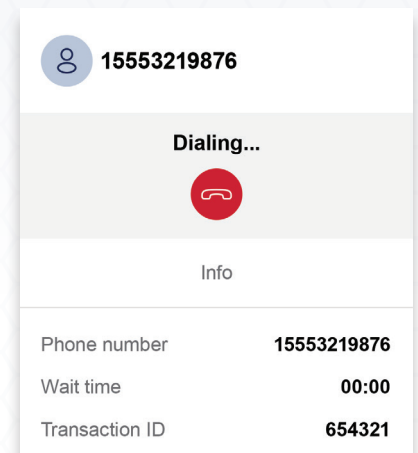
## Translation Example



*Directory listing for an agent in a different 8x8 tenant.*



*Outbound call initiated using the Private 5-digit extension.*



*Outbound call completed using the Public 10-digit number.*