

Product Summary

- Enable Click-to-Dial and Screen Pop functionality within erecruit for enhanced customer experience and increased agent productivity.

Product Description

- **Click-to-Dial:** Provides Click-to-Dial capabilities within erecruit for seamless dialing from the agent's extension. Agent adds call notes on the candidate
- **Screen Pop:** For inbound calls, provides Screen Pop functionality in erecruit to easily find the candidate's information. Agent adds call note and actions for documentation and follow up.

Product Enhancement Option

- **Call Logging:** Automatically document call details into erecruit for tracking, compliance, and BI (Business Intelligence) analysis.

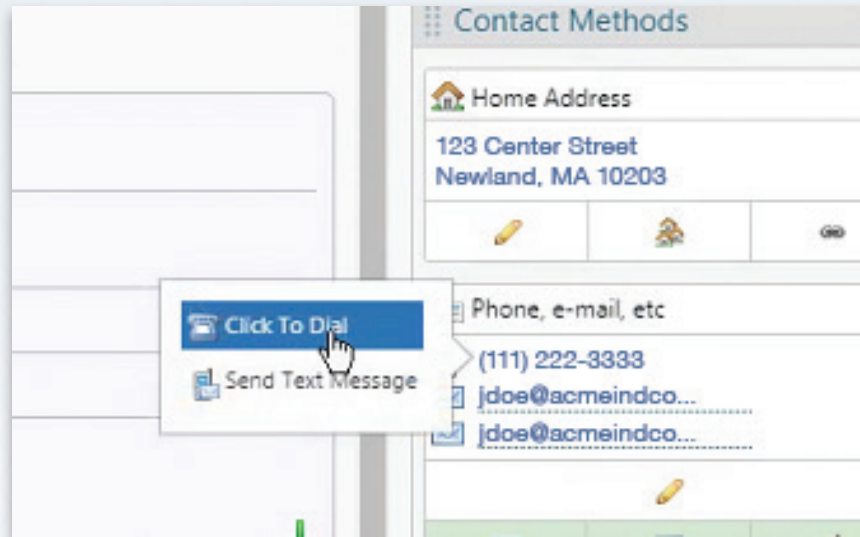
Product Requirements

- Works with NICE CXone.
- Chrome browser plugin for PCS NICE CXone Phone for erecruit

Revised: November 20, 2025

Integration Example

Agent performs Click-to-Dial



Inbound Screen Pop automatically displays caller data.

