

Call Blocker

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You Can Create a Firewall for Your Paging System

So how do you manage your Paging System access?

The Paging Firewall provides the ability to restrict any extension from any of the following scenarios:

- 1. Prevent list of extensions from being put on hold.
- 2. Prevent list of extensions from being put into a conference call.
 - a. Common examples are the paging system,
- 3. Prevent list of extensions from being blind transferred to.
 - a. Common examples are the paging system, CEO's...
- 4. Prevent list of extensions from being consult transferred to.

Ask Yourself...

- Has your paging system ever been put on hold?
- Have you accidentally conferenced a call onto your paging system for all to hear?
- Has a caller ever been accidentally transferred to the paging system?

The Paging Firewall even allows for a fallback extension should any of these scenarios happen so that a caller is not disconnected. Contact PCS to learn more about how you can provide this functionality for your ShoreTel system!





Notes			



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