



Helping Businesses Make Intelligent Use of Technology

PALITTO CONSULTING SERVICES

VOIP For Business, Unleashed! (Part 2)

So, what are the benefits of VOIP for business? Many, to be sure including:

Start up costs for VOIP PBX systems can be as much as 90% lower than traditional PBX systems. Monthly phone bill savings averaging 50% is common. Interoffice calling charges are eliminated via business VOIP.

An Auto-Attendant feature allows for the replacement of a live bodied Receptionist. With Auto-Attendant, calls can be transferred automatically or through prompts; multiple greetings can be employed; and 24 hour availability means this service can be used around the clock and around the world. Companies get round the clock attention and save on at least one Receptionist's salary.

An Audio Conferencing feature allows for meetings to be held with participants located at multiple sites; unlimited conference calls can be held concurrently; and password protection can ensure that only invited conference attendees participate.

Administrative Controls are implemented through a user-friendly web portal to manage the system and track calls in action.

Other significant features included are music-on-hold; caller I.D. with name; call waiting; call transfer; three way calling; voicemail notification via email; ring groups; online real time monthly billing statement; and more.

Beyond all of that, VOIP PBX offers more flexibility than the standard PBX, lowering overhead costs significantly and giving small and medium businesses options that would have cost them much more through a traditional PBX arrangement.

Will you investigate VOIP PBX for business? Perhaps the question should be rephrased differently: can you afford not to switch to a VOIP PBX system? Clearly, if it is a great host of options and lower costs that you are seeking, then VOIP for business is the right choice for small and medium sized businesses everywhere.

Have Questions?

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